## 2024 GMP Benchmarked Performance

Rank	Peer Group Ferc Ref	State State(s)	2024 \$\$\$ per Customer	2023 \$\$\$ per Customer	Transmission Expense p. 321, ln 112	Transmission of Electricity by Others p. 321, Ln 96		Distribution p. 322, ln 156	Customer Srvc Total Customer Accounts p. 322, ln 164	Customer Srvc Total Cust Svc & Info Expense p. 323, In 171
1 Unitil Energy	Systems, Inc.	NH	\$405	\$404	\$41,358,152	\$40,708,725	\$649,427	\$10,891,511	\$4,726,207	\$5,872,530
2 Northern Stat	tes Power Company (Wisconsin)	WI	\$413	\$495	\$79,555,078	\$67,116,676	\$12,438,402	\$24,114,335	\$12,269,581	\$11,778,768
3 Montana-Dak	kota Utilities Co. (prev. MDU Resources Group)	MT/SD/ND/WY	\$443	\$427	\$38,646,982	\$28,733,794	\$9,913,188	\$17,676,210	\$4,697,769	\$377,928
4 Green Mount	ain Power Corporation	VT	\$485	\$429	\$128,458,996	\$116,763,318	\$11,695,678	\$63,139,293	\$8,562,821	\$2,996,340
5 Liberty Utilitie	es (Granite State Electric) Corp.	NH	\$500	Not Filed	\$31,691,550	\$30,755,291	\$936,259	\$9,172,902	\$2,452,101	\$1,982
6 Madison Gas	and Electric Company	WI	\$522	\$452	\$48,859,637	\$48,817,386	\$42,251	\$17,457,396	\$13,941,489	\$10,186,391
7 Delmarva Pov	wer & Light Company	MD	\$555	\$551	\$24,679,744	-	\$24,679,744	\$90,194,646	\$62,774,741	\$19,817,378
8 Versant Powe	er (prev. Emera and Bangor)	ME	\$556	\$436	\$8,926,505	(\$2,479,812)	\$11,406,317	\$35,980,734	\$18,475,901	\$144,656
9 Public Service	e Company of New Hampshire	NH	\$569	\$564	\$31,561,260	\$485,873	\$31,075,387	\$98,107,894	\$34,058,602	\$46,699,255
10 The Empire D	istrict Electric Company	NY	\$661	\$591	\$35,001,401	\$29,285,099	\$5,716,302	\$25,260,744	\$12,587,195	\$4,956,221
11 Central Maine	e Power Company	ME	\$671	\$561	\$269,532,326	\$234,887,893	\$34,644,433	\$247,980,727	\$64,726,272	\$38,799,733
12 Black Hills Pov	wer, Inc.	SD	\$711	Not Filed	\$32,305,703	\$27,662,909	\$4,642,794	\$12,508,201	\$2,104,504	\$607,584
13 Upper Penins	ula Power Company	MI	\$734	\$663	\$9,302,976	\$9,392,833	(\$89,857)	\$18,506,328	\$3,722,953	\$4,668,540
14 Rochester Gas	s and Electric Corporation	NY	\$781	\$752	\$11,759,702	\$319,896	\$11,439,806	\$100,402,866	\$70,481,175	\$54,906,652
15 Fitchburg Gas	s and Electric Light Company	MA	\$827	\$796	\$12,131,235	\$11,774,602	\$356,633	\$5,432,029	\$3,658,356	\$9,476,842
16 Otter Tail Pov	ver Company	MN/SD/ND	\$850	\$843	\$35,305,551	\$23,477,129	\$11,828,422	\$19,319,587	\$12,413,941	\$11,083,422
17 Rockland Elec	ctric Company	NJ	\$922	\$777	\$14,708,223	\$11,626,610	\$3,081,613	\$28,067,081	\$9,460,000	\$11,088,637
18 ALLETE, Inc.		MN	\$1,064	\$1,024	\$91,507,021	\$62,372,759	\$29,134,262	\$28,016,308	\$5,993,100	\$11,040,388
19 CENTRAL HUD	DSON GAS & ELECTRIC CORPORATION	NY	\$1,102	\$961	\$15,785,897	\$2,191,523	\$13,594,374	\$87,754,038	\$38,805,139	\$80,487,183
20 The United III	uminating Company	СТ	\$1,105	\$902	\$39,889,911	\$7,566,709	\$32,323,202	\$126,732,606	\$136,889,417	\$49,122,169
Maine Public	Service Co.*	Maine	\$0	\$0	\$-	\$-	\$-	\$-	\$-	\$-
Western Mass	sachusetts Electric Co **	Mass	\$0	\$0	\$-	\$-	\$-	\$-	\$-	\$-

<sup>\*</sup> Bangor Hydro and Maine Public Service merged so we need a new utility in the peer group.

<sup>\*\*</sup> Western Massachusetts Electric Co merged into Eversource in 2018.

<sup>\*\*\*</sup> Versant purchased Emera and Maine Public Service.

Customer Srvc Total Sales Expense p. 323, in 178	Total Customer Service Related Col (I) + (m) + (n)			Benchmarking	Production	Total Regional Market p. 322, ln 131	Total Elec O&M p. 323, in 198	Benchmarking		Trans Exp less TBO per Customer	Distribution	Total Customer	Customer Srvc Total Cust Svc & Info Expense	Customer Srvc Total Sales Expense	Administrative	Total
\$47,877	\$10,646,614	\$10,788,103	81,451	73,684,380	46,524,136	66,902	120,275,418	73,684,380	0	\$8	\$134	\$58	\$72	\$1	\$132	\$405
\$401,562	\$24,449,911	\$51,156,724	271,318	179,276,048	425,102,122	0	604,378,170	179,276,048	0	\$46	\$89	\$45	\$43	\$1	\$189	\$413
\$145,050	\$5,220,747	\$31,680,722	145,478	93,224,661	140,551,726	585,058	234,361,445	93,224,661	0	\$68	\$122	\$32	\$3	\$1	\$218	\$443
\$110,793	\$11,669,954	46,820,243	274,636	250,088,486	384,843,999	4,073,256	639,005,742	250,088,487	\$1	\$43	\$230	\$31	\$11	\$0	\$170	485.461367
\$34,920	\$2,489,003	\$10,799,465	46,769	54,152,920	33,750,189	0	87,903,109	54,152,920	0	\$20	\$196	\$52	\$0	\$1	\$231	\$500
\$475,062	\$24,602,942	\$44,562,778	166,128	135,482,753	134,687,053	744,294	270,914,100	135,482,753	0	\$0	\$105	\$84	\$61	\$3	\$268	\$522
\$446	\$82,592,565	\$110,243,910	554,789	307,710,865	718,230,804	25,107	1,025,966,776	307,710,865	0	\$44	\$163	\$113	\$36	\$0	\$199	\$555
\$-	\$18,620,557	\$23,520,146	161,000	87,047,942	52,695,734	0	139,743,675	87,047,941	-1	\$71	\$223	\$115	\$1	\$0	\$146	\$556
\$335	\$80,758,192	\$98,472,280	542,057	308,899,626	238,210,816	161,301	547,271,743	308,899,626	0	\$57	\$181	\$63	\$86	\$0	\$182	\$569
(\$73,342)	\$17,470,074	\$75,345,901	187,269	153,078,120	186,439,797	1,179,657	340,697,574	153,078,120	0	\$31	\$135	\$67	\$26	\$0	\$402	\$661
\$381,490	\$103,907,495	\$64,524,884	672,682	685,945,432	137,151,035	0	823,096,467	685,945,432	0	\$52	\$369	\$96	\$58	\$1	\$96	\$671
\$2,709	\$2,714,797	\$35,220,211	77,523	82,748,912	90,705,312	151,733	173,605,957	82,748,912	0	\$60	\$161	\$27	\$8	\$0	\$454	\$711
\$-	\$8,391,493	\$12,603,345	53,704	48,804,142	33,242,023	122,215	82,168,381	48,804,143	1	(\$2)	\$345	\$69	\$87	\$0	\$235	\$734
\$11,717,208	\$137,105,035	\$57,497,281	392,343	306,764,884	223,522,228	0	530,287,112	306,764,884	0	\$29	\$256	\$180	\$140	\$30	\$147	\$781
\$34,289	\$13,169,487	\$6,584,046	30,882	37,316,797	20,904,660	56,638	58,278,095	37,316,797	0	\$12	\$176	\$118	\$307	\$1	\$213	\$827
\$353,968	\$23,851,331	\$60,164,778	135,519	138,641,247	161,365,862	1,146,982	301,154,091	138,641,247	0	\$87	\$143	\$92	\$82	\$3	\$444	\$850
\$25	\$20,548,662	\$18,416,366	76,040	81,740,332	118,794,374	23,804	200,558,510	81,740,332	0	\$41	\$369	\$124	\$146	\$0	\$242	\$922
\$1,977	\$17,035,465	\$87,850,247	152,342	224,409,041	534,449,360	0	758,858,401	224,409,041	0	\$191	\$184	\$39	\$72	\$0	\$577	\$1,064
\$-	\$119,292,322	\$74,835,369	268,174	297,667,626	245,883,442	0	543,551,068	297,667,626	0	\$51	\$327	\$145	\$300	\$0	\$279	\$1,102
\$321,168	\$186,332,754	\$36,814,286	345,877	389,769,557	449,990,225	0	839,759,782	389,769,557	0	\$93	\$366	\$396	\$142	\$1	\$106	\$1,105
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