

*FILED VIA EPUC*

**STATE OF VERMONT  
PUBLIC UTILITY COMMISSION**

Case No. 18-1633-PET

**Petition of Green Mountain Power for            )  
approval of a multi-year regulation plan        )  
pursuant to 30 V.S.A. §§ 209, 218, and 218d    )**

**PREFILED TESTIMONY OF  
NATHAN PHELPS ON BEHALF OF  
RENEWABLE ENERGY VERMONT**

December 14, 2018

**Table of Contents**

I. Introduction ..... 1

II. Purpose of Testimony and Summary of Recommendations ..... 3

III. Goal of Performance-Based Ratemaking ..... 7

    A. Introduction ..... 7

    B. Shift from Cost-of-Service Regulation to Performance Regulation ..... 9

    C. Movement away from Capital Bias ..... 11

IV. Performance Metrics ..... 12

    A. Introduction ..... 12

    B. Green Mountain Power’s Proposed Performance Metrics ..... 16

    C. Green Mountain Power’s Proposed Innovation Measurements ..... 23

    D. Conclusion ..... 26

V. Earnings Sharing Adjustment Mechanism ..... 26

VI. Net Metering ..... 28

VII. Conclusion and Recommendations ..... 30

**List of Charts**

Figure 1: Hypothetical Linear Formula with a Deadband ..... 15

**STATE OF VERMONT  
PUBLIC UTILITY COMMISSION**

Case No. 18-1633-PET

Petition of Green Mountain Power for approval     )  
of a multi-year regulation plan pursuant to 30     )  
V.S.A. §§ 209, 218, and 218d                     )

**PREFILED TESTIMONY OF  
NATHAN PHELPS ON BEHALF OF  
RENEWABLE ENERGY VERMONT**

1           **I.     Introduction**

2   **Q1.   Mr. Phelps, please state your name and business address.**

3   A1.   My name is Nathan Phelps. My address is 745 Atlantic Ave., 7<sup>th</sup> Floor, Boston,  
4        Massachusetts 02111.

5   **Q2.   By whom are you employed and in what capacity?**

6   A2.   I serve as the Regulatory Director for Vote Solar. In this capacity, I work on initiatives,  
7        development, and implementation of policy related to distributed generation (“DG”)<sup>1</sup> and  
8        distributed energy resources (“DER”)<sup>2</sup> more broadly. I also review regulatory filings,  
9        perform technical analyses, and testify in commission proceedings relating to DG.

10   **Q3.   Please describe your experience and qualifications.**

11   A3.   My primary focus at Vote Solar is utility regulatory issues related to DG. These regulatory  
12        issues include the billing arrangement commonly known as net metering, rate design, rate

---

<sup>1</sup>        DG resources include, but are not limited to, (a) photovoltaics (*a.k.a.* solar or solar electric), (b) wind, (c) micro-hydro, and (d) combined heat and power (*a.k.a.* cogeneration). DG are located closer to load than central power plants, and are mostly interconnected with the distribution system.

<sup>2</sup>        DER technologies include, but are not limited to, (a) DG, (b) energy efficiency, (c) energy storage, (d) demand response, and (e) load shifting. DER are located on (*e.g.*, connected to) the distribution system.

1 recovery, performance-based regulation (“PBR”), and decoupling, primarily within  
2 electricity markets in the Northeast. Prior to joining Vote Solar, I was a Senior Economist  
3 at the Massachusetts Department of Public Utilities for five years. While at the  
4 Massachusetts Department of Public Utilities, I was the primary staff person who worked  
5 on issues related to DG and renewable energy, including net metering, interconnection,  
6 long-term contracts for renewable energy, and rate-related issues relevant to DG. Prior to  
7 joining the DPU, I was a Policy Intern with the Massachusetts Renewable Energy Trust.

8 I received my undergraduate degree from Willamette University in both Environmental  
9 Studies and Politics, and I attended Tufts University for graduate studies in Urban and  
10 Environmental Policy and Planning.

11 **Q4. Have you previously testified before the Commission?**

12 A4. No, I have not. I have submitted comments and worked in front of the Commission, but I  
13 have not testified.

14 **Q5. Have you previously testified in other states?**

15 A5. Yes. I have testified before the Massachusetts Department of Public Utilities, New  
16 Hampshire Public Utilities Commission, Rhode Island Public Utilities Commission, and  
17 the Maryland Public Service Commission. In Massachusetts, I testified in: (a) docket  
18 D.P.U. 15-155, the general rate case for the Massachusetts Electric Company and  
19 Nantucket Electric Company, each d/b/a National Grid; (b) docket D.P.U. 17-05, the most  
20 recent general rate case for NSTAR Electric Company and Western Massachusetts Electric  
21 Company, each d/b/a Eversource Energy; and (c) docket D.P.U. 17-140, the  
22 implementation of the Solar Massachusetts Renewable Target tariff. In New Hampshire, I

1 testified in the Commission’s proceeding to evaluate net metering, docket DE 16-576. In  
2 Rhode Island, I testified in (a) docket No. 4770, the most recent general rate case for  
3 Narragansett Electric Company d/b/a National Grid; and (b) docket No. 4780, the  
4 implementation of the Power Sector Transformation plan. In Maryland, I testified in the  
5 proceeding concerning the proposed merger between Exelon Corporation and Pepco  
6 Holdings, and the general rate case of Southern Maryland Electric Cooperative, case No.  
7 9361 and 9396 respectively. In addition to testimony, I have provided public comments in  
8 commission proceedings in Iowa, Maryland, Massachusetts, New Hampshire, New York,  
9 Oregon, and Vermont.

10 **Q6. Please describe Vote Solar.**

11 A6. Vote Solar is a non-profit grassroots organization working to foster economic opportunity,  
12 promote energy independence, and fight climate change by making solar a mainstream  
13 energy resource across the United States. Since 2002, Vote Solar has engaged in state,  
14 local, and federal advocacy campaigns to remove regulatory barriers and implement key  
15 policies needed to bring solar to scale. Vote Solar is not a trade group and does not have  
16 corporate members.

17 **Q7. On whose behalf are you submitting testimony?**

18 A7. I am submitting testimony on behalf of Renewable Energy Vermont (“REV”).

19 **II. Purpose of Testimony and Summary of Recommendations**

20 **Q8. What is the purpose of your testimony in this case?**

21 A8. The primary focus of my testimony is to address Green Mountain Power Corporation’s  
22 (“GMP” or “Company”) proposed Multi-Year Regulation Plan (“MYRP”). Specifically, I

1 reviewed the Company's PBR proposal in the context of the energy and environmental  
2 goals of the state, ratepayers, and stakeholders, and whether the filing is in the public  
3 interest.

4 **Q9. What are GMP's goals for the proposed MYRP?**

5 A9. According to the Company, the goals of the MYRP are to:

- 6 (1) support GMP's work to lower costs for customers while achieving robust carbon  
7 reduction goals laid out by statute;
- 8 (2) encourage the evolution and transformation of our Vermont energy system into one  
9 that is highly distributed and based increasingly on home-, business-, and  
10 community-based energy solutions, while focusing on the fact that this evolution  
11 will also make grid management more complex, requiring appropriate investment  
12 and management;
- 13 (3) encourage implementation of transformative energy programs that bring benefits to  
14 both the customers who directly participate in the program offerings, as well as to  
15 all other customers from peak shaving, grid resiliency, and other advantages these  
16 programs create in helping drive down costs;
- 17 (4) reduce financial costs and unnecessary risk created by frequent traditional rate  
18 cases, instead enabling low, stable, and predictable costs for customers, and  
19 eliminating the disincentives to support efficiency and innovation inherent in  
20 traditional rate regulation by decoupling revenue from sales in ways that protect  
21 customers while providing more stability for the utility; and

1 (5) support a transparent and efficient process of multi-year rate setting, bounded by  
2 thorough, traditional cost of service rate filings.<sup>3</sup>

3 **Q10. Are the goals of the proposed MYRP consistent with the expected benefits of PBR?**

4 A10. Yes. The goals are very good and consistent with the benefits that PBR can provide to the  
5 state and all customers. In addition, I note support for Mary Powell’s call for continued  
6 innovation both within GMP and in Vermont’s regulatory system to turn the challenges  
7 facing the energy industry into opportunities.<sup>4</sup> I think the goals listed by GMP are  
8 commendable goals for GMP, regulators, and stakeholders.

9 **Q11. Please provide an overview of GMP’s filing.**

10 A11. Exhibit GMP-MGP-1 provides a nice overview of the proposed MYRP. Specifically, the  
11 proposed MYRP includes the following elements:

- 12 (1) Infrastructure costs;
- 13 (2) Power Supply, Transmission, Revenue;
- 14 (3) Financing Costs;
- 15 (4) Other Costs;
- 16 (5) Refresh & Adjustors; and
- 17 (6) Other.<sup>5</sup>

18 **Q12. Does your testimony address all of these topics?**

19 A12. No. My testimony addresses: (1) Performance-Based Ratemaking in general; (2)  
20 Performance Metrics, which are part of the “other” category of elements listed above; (3)

---

<sup>3</sup> Prefiled Testimony of Mary G. Powell at 5-6.

<sup>4</sup> Prefiled Testimony of Mary G. Powell at 3.

<sup>5</sup> Exhibit GMP-MGP-1.

1 the Earnings Sharing Adjustment Mechanism, which is part of the “Refresh & Adjustors”  
2 category of elements listed above; and (4) comments in Ms. Powell’s testimony regarding  
3 the costs of net-metering. My testimony is organized by these topics.

4 **Q13. Have you reviewed the testimony and other supporting documents submitted by the**  
5 **Company relevant to performance-based ratemaking, performance metrics, and the**  
6 **Earnings Sharing Adjustment Mechanism?**

7 A13. Yes, I have.

8 **Q14. Do you believe that the current structure of the proposed MYRP is aligned with the**  
9 **goals for the MYRP?**

10 A14. Unfortunately, no. REV has concerns about the current structure of the MYRP.

11 **Q15. How will the Company’s MYRP impact the deployment of distributed energy**  
12 **resources in Vermont?**

13 A15. The deployment of DER in Vermont is extremely sensitive to how performance-based  
14 regulation evolves in Vermont, and necessarily by extension the MYRP. The provisions in  
15 the MYRP will greatly affect the future deployment of DER in Vermont.

16 **Q16. What concerns does REV have with the filing?**

17 A16. REV has concerns with: (1) the structure of the performance incentives; (2) the structure  
18 of the performance metrics; (3) the scope of the performance metrics; (4) the Earnings  
19 Sharing Adjustment Mechanism.

20 **Q17. Please summarize your recommendations.**

21 A17. REV recommends the Commission require the following: (1) target earnings for each year  
22 of the MYRP that include the target performance for performance incentives; (2)



1 performance incentives that have a known value and are not based on return on equity  
2 adjustments; (3) Customer Service Stretch Goals that are symmetrical, not based on basis  
3 points, and quadratic (or at least linear); (4) development of performance metrics to address  
4 DER adoption and carbon emissions reductions; (5) add the following Innovation  
5 Measurements: (a) pre-interconnection information, (b) processing of interconnection  
6 applications, (c) system upgrades pursuant to interconnection services agreements, (d)  
7 energy mix, (e) emissions, and (f) electric vehicles; and (6) a fully reconciling revenue  
8 decoupling mechanism instead of the Earnings Sharing Adjustment Mechanism.

9 **III. Goal of Performance-Based Ratemaking**

10 **A. Introduction**

11 **Q18. Please explain your understanding of performance-based regulation?**

12 A18. Performance-based regulation (*a.k.a.*, incentive regulation) is an alternative to cost-of-  
13 service regulation. The fundamental premise of PBR is a shift away from compensating  
14 utilities for services based on the costs to provide the services to an outcome-based  
15 approach. Stated differently, PBR is an output-based framework compared to the input-  
16 based framework of cost-of-service regulation. The outcome-based approach of PBR  
17 places a heavy emphasis on rewarding the utility based on pre-determined objectives,  
18 which allows regulators to ultimately determine what they want the utility to achieve.

19 As the Company explained, there are several serious flaws to cost-of-service regulation.  
20 Perhaps the most obvious flaw of traditional cost-of-service regulation is a perverse  
21 incentive for utilities to expend the most capital possible in order to maximize their return  
22 on equity (“ROE”). This perverse incentive is commonly referred to as *capital bias*. This

1 has placed a responsibility on regulators to make sure that utilities are only expending the  
2 capital needed to provide the desired level of service.

3 **Q19. Does performance-based regulation also place a responsibility on regulators?**

4 A19. Absolutely. PBR should not be viewed as an abdication of responsibility by the regulators.  
5 PBR places an equal responsibility on regulators. Regulators must determine the outcomes  
6 that they want the utility to achieve, and ultimately how much to compensate the utility for  
7 those outcomes.

8 From a regulatory perspective, the real difference is a shift in perspective. Under PBR, the  
9 regulators have the opportunity to answer two very important questions: (1) what should  
10 the utility achieve that is most appropriate for – and by extension desired by – customers;  
11 and (2) what should the utility achieve in order to meet the public policy goals of the state.  
12 Ultimately, PBR allows regulators to determine the desired outcomes of the utility, and  
13 provides the flexibility to the utility to achieve the outcomes in new and innovative ways.  
14 PBR thereby provides an opportunity to allow for innovation in a sector that, at least  
15 historically, is not known for innovation.

16 **Q20. Are there risks in performance-based regulation?**

17 A20. Yes. Regulators must be comfortable that the performance-based regulation is designed in  
18 such a way that the utility does not neglect certain functions (*e.g.*, service quality) in order  
19 to focus on other desired functions. As such, the totality of the regulation plan is just as  
20 important as any individual components.

1           **B.     Shift from Cost-of-Service Regulation to Performance Regulation**

2   **Q21. How should regulators, utilities, and other stakeholders shift from cost-of-service**  
3   **regulation to performance-based regulation?**

4   A21. This is a very difficult question to answer. Regulators around the world are trying to answer  
5   this question. In my opinion, regulators need to view target earnings potential as inclusive  
6   of target performance. The utilities only earn additional revenue if they exceed target  
7   performance. Specifically, PBR should *not* be layered onto cost-of-service regulation and  
8   implemented as an opportunity for utilities to expand their total earning potential. Instead,  
9   performance incentives (as a key component of PBR) should be calculated as part of the  
10   target earnings potential of the utility. Over time, the regulators can shift the proportion of  
11   the earnings potential of the utility earned from cost-of-service regulation to performance  
12   metrics. The speed of the shift from cost-of-service regulation to PBR should be  
13   determined by the regulators in a case-by-case basis after consideration of all stakeholders'  
14   (including the regulators, the utility, and other parties) comfort level with performance  
15   metrics and the ability of the utility to achieve the desired outcomes of the performance  
16   metrics. Ideally, as all parties' familiarity with performance metrics grows over time, the  
17   utility's recovery of target earnings potential will increasingly shift from cost-of-service  
18   regulation to performance-based regulation.

19   **Q22. Do regulators have enough experience with performance-based regulation to start the**  
20   **transition away from cost-of-service regulation?**

21   A22. Regulators have a lot of experience with PBR, albeit in specific areas. Specifically,  
22   regulators have experience with PBR for energy efficiency and service quality. While

1 performance incentives are not necessary in Vermont for energy efficiency, Vermont's  
2 experience with service quality performance metrics provides an excellent starting point  
3 for the use of performance metrics in other areas.

4 **Q23. How does a regulator determine the total earnings potential without a cost-of-service**  
5 **review?**

6 A23. Just like with cost-of-service regulation, the regulators must balance the financial health of  
7 the utility and ratepayer impacts. However, instead of indexing the total earnings potential  
8 to costs, the regulators index the total earnings potential to other factors (*e.g.*, inflation and  
9 productivity). Nonetheless, the Commission does not need to determine the method for  
10 determining future earnings potential in the immediate proceeding; the Company's  
11 proposal includes target earnings during the MYRP.

12 **Q24. Do you take a position on the amount of target earnings in the MYRP?**

13 A24. No. I do not address the amount of the target earnings in this testimony.

14 **Q25. What do you recommend in the immediate MYRP?**

15 A25. The Commission should set the target earnings for each year of the MYRP inclusive of  
16 baseline performance (*a.k.a.*, target performance) in the performance incentives, and other  
17 performance mechanisms. GMP should only be able to exceed the target earnings if the  
18 Company exceeds performance expectations and thereby earns additional revenue from the  
19 performance metrics.<sup>6</sup>

---

<sup>6</sup> For additional information on the structure of performance metrics, please see Section IV.

1           **C.     Movement away from Capital Bias**

2   **Q26.   How does a regulator address capital bias?**

3   A26.   Fundamentally, the only way to truly address capital bias is to reduce the revenue that a  
4           utility receives as a result of expending capital.

5   **Q27.   Is expending capital bad for ratepayers?**

6   A27.   No. For the foreseeable future, utilities will need infrastructure in order to provide reliable  
7           electricity services to customers. However, utility-owned infrastructure may not always be  
8           the least-cost or best option for all customers, which is why tying utilities' earning potential  
9           to capital expenditures may not always be in the public interest. If regulators reduce the  
10          financial motivation for utilities to expend capital in order to earn revenues, then the  
11          utilities become less biased toward utility-owned infrastructure. Stated differently, the  
12          problem with capital bias is not expending capital on utility infrastructure. The problem  
13          with capital bias is a financial motivation for utility infrastructure *at the expense of*  
14          *alternative options.*

15   **Q28.   Does Green Mountain Power's MYRP reduce capital bias?**

16   A28.   Unfortunately, no. The performance incentives included in the MYRP, including the  
17          performance metrics and the Earnings Sharing Adjustment Mechanism, are based on  
18          adjusting the return on equity. Adjusting the ROE via performance incentives does nothing  
19          to address capital bias.

20   **Q29.   What do you recommend?**

21   A29.   All performance incentives in the MYRP should have a known monetary value before the  
22          start of the regulation plan. Once the appropriate monetary value is determined, Green

1 Mountain Power will know exactly how much revenue it can earn through the performance  
2 incentives over the course of the MYRP.

3 **Q30. Does that mean return on equity should not be a consideration in setting the monetary**  
4 **value of performance incentives?**

5 A30. Not necessarily. In order to provide all parties some perspective on the approximate  
6 financial value of a performance incentive, GMP should include the basis point equivalent  
7 as a point of reference. However, the basis point adders to the ROE should not be the factor  
8 by which GMP earns the performance incentive. As such, before the start of the MYRP,  
9 the Commission should require that any performance incentives have a predetermined  
10 value, and not a value tied to the ROE.

11 **IV. Performance Metrics**

12 **A. Introduction**

13 **Q31. Please describe performance metrics.**

14 A31. My view of performance metrics is very similar to GMP's witness Brian Otley (*see* Prefiled  
15 Testimony of Brian Otley at 27). Performance metrics are a means to motivate utilities to  
16 achieve desired outcomes. The outcomes could vary dramatically depending on the desires  
17 of customers and regulators and the public policy goals of a state.

18 **Q32. Are there resources on the design of performance metrics?**

19 A32. Yes. A very valuable resource is a joint effort from the Regulatory Assistance Project and  
20 the National Renewable Energy Laboratory called *Next-Generation Performance-Based*  
21 *Regulation: Emphasizing Utility Performance to Unleash Power Sector Innovation*

1 (“RAP-NREL Handbook”).<sup>7</sup> Most notably, the RAP-NREL Handbook lists the following  
2 best practices:

3 1. **Clear Goal Setting** — If the goal is not clearly set, the metrics, incentives  
4 and outputs will likewise not be clear, and can lead to an unsuccessful  
5 mechanism.

6 2. **Identification of Clear and Measurable Metrics** — Metrics should be  
7 able to be clearly identified, with measurable data that provides objective  
8 information.

9 3. **Establish Transparency at Each Step** — Transparency at each step of  
10 the process, including the development of goals, metrics and incentives  
11 often improves the quality of the final goals.

12 4. **Make Value to the Public Clear** — The public values understanding  
13 what utility services they are paying for.

14 5. **Align Benefits and Rewards** — When rewards and penalties are applied  
15 closely in time with utility performance, the relationship of incentive to  
16 performance is easier to assess.

17 6. **Learn from Experience** — Modifying PBRs to address operational  
18 observations is a good management practice.

19 7. **Compared to What?** — The simple question that looks for improvement  
20 in regulatory mechanisms along a continuous improvement pathway.

21 8. **Simple Designs are Good** — To minimize the risk of gaming, the best  
22 bulwark is to design a clear and well-defined incentive and metric(s).

23 9. **Evaluation and Verification** — Evaluation and verification of the  
24 outputs is an essential element of a successful PBR program.<sup>8</sup>

25 The framework and guidance provided in the RAP-NREL Handbook serves as an excellent  
26 resource for the Commission. REV recommends that the Commission carefully consider  
27 the MYRP in the context of the RAP-NREL Handbook.

---

<sup>7</sup> See Exhibit REV-Joint-6.

<sup>8</sup> See Exhibit REV-Joing-6, Volume 2, at 7.

1 **Q33. How does a performance metric function?**

2 A33. In order to establish a performance metric, there has to be a known baseline of past  
3 performance to which future performance will be measured. Once a baseline is established,  
4 a performance metric can be designed in order to incent utility behavior.

5 A well-designed performance metric should include a target for what the utility is expected  
6 to achieve. The target could be a stretch goal or the status quo, depending on the  
7 performance metric. After the target performance is identified, the next step is to determine  
8 poor and exceptional performance. As GMP witness Brian Otley recognizes, performance  
9 metrics can include both rewards (*i.e.*, incentives) and penalties (*i.e.*, disincentives)  
10 depending on actual performance. The level of the reward and penalties should be  
11 determined on a case-by-case basis depending on the difficulty of achieving the desired  
12 outcome and providing the utility with enough financial motivation to change its behavior.

13 **Q34. Do you recommend performance metrics that include both rewards and penalties?**

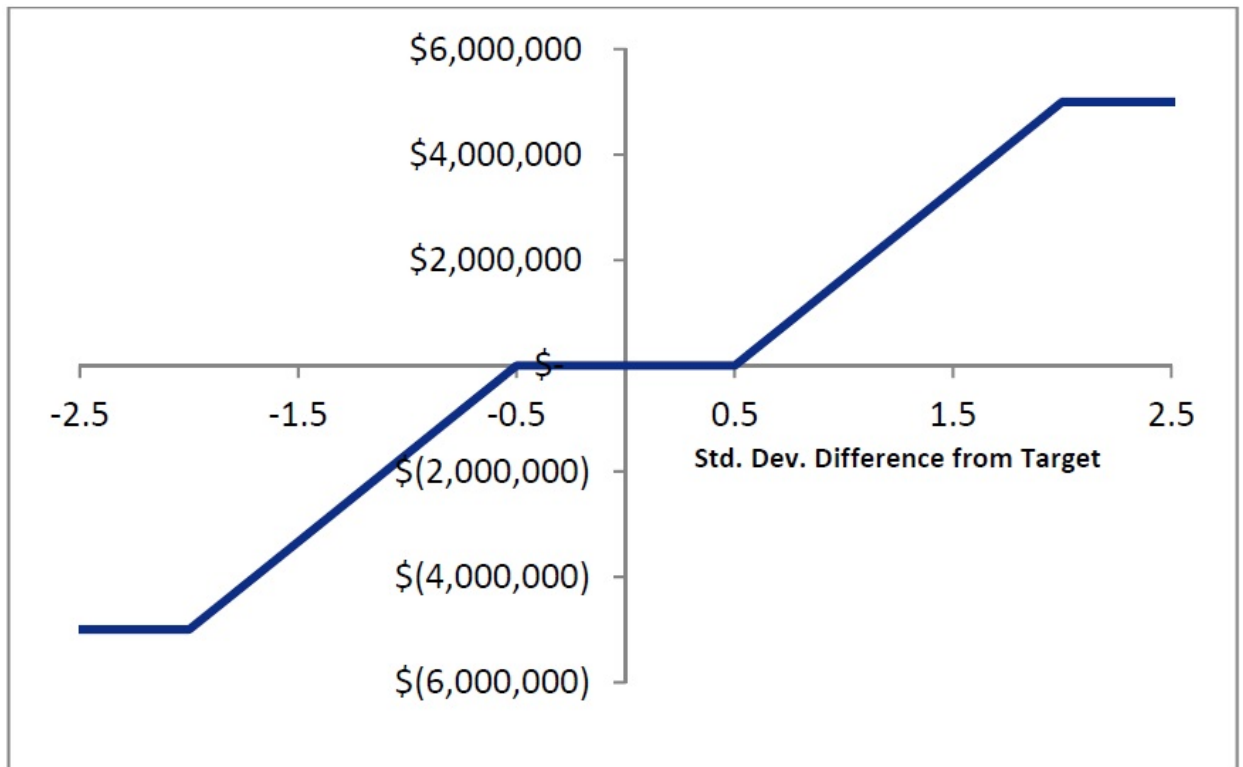
14 A34. Yes. A reward-only performance metric does not appropriately balance the risk and reward  
15 for the utility *and the customers*. In the absence of penalties, a utility could decide that it  
16 will only focus on a few of the metrics because they can achieve the most financial gain  
17 with the least effort, thereby selectively choosing which performance areas are worth their  
18 effort. In order to balance the interest of the utility and the customers, performance metrics  
19 should include a penalty for poor performance. A symmetrical performance metric thereby  
20 provides the utility with a financial motivation to actively work on the Company's  
21 performance in all of the metric areas.



1 **Q35. How should the rewards and penalties be structured?**

2 A35. As I mentioned above, the metrics should be determined on a case-by-case basis.  
3 Nonetheless, I do have some general recommendations. First, rewards and penalties should  
4 include a deadband with no financial impacts. For instance, half a standard deviation above  
5 or below the target performance should include no financial ramifications. The deadband  
6 can be thought of as the margin for error in order to account for uncertainty and variability.  
7 Figure 1 below provides an example of a linear performance metric with a deadband.

8 Figure 1: Hypothetical Linear Formula with a Deadband<sup>9</sup>



9

<sup>9</sup> “Hypothetical Linear Formula with Deadband.” Whited, Woolf, and Napoleon, *Utility Performance Incentive Mechanisms: A Handbook for Regulators* (2015), at 43. Available at: [http://www.synapse-energy.com/sites/default/files/Utility%20Performance%20Incentive%20Mechanisms%2014-098\\_0.pdf](http://www.synapse-energy.com/sites/default/files/Utility%20Performance%20Incentive%20Mechanisms%2014-098_0.pdf)

1 Second, performance metrics should include a cap (*a.k.a.*, collar) on rewards and penalties.

2 A collar mitigates the risk of runaway rewards or penalties, thereby protecting ratepayers  
3 and the utility respectively.

4 Third, quadratic performance metrics can provide an even greater financial motivation  
5 when compared to linear performance metrics. Essentially, a quadratic performance metric  
6 can provide a greater financial motivation for the next unit of performance, thereby  
7 incenting the utility to push harder for better performance (or avoid poor performance).

8 **B. Green Mountain Power's Proposed Performance Metrics**

9 **Q36. Please describe the Company's proposal for performance metrics.**

10 A36. GMP proposes both Customer Service Stretch Goals and Innovation Measurements.<sup>10</sup> The  
11 Customer Service Stretch Goals have financial value associated with the Company's  
12 performance, whereas the Innovation Measurements do not.

13 **Q37. Please describe the Customer Service Stretch Goals.**

14 A37. The Customer Service Stretch Goals are not symmetrical (*i.e.*, there is no penalty for poor  
15 performance), and the reward is a 5 basis point adder to the allowed ROE for each metric.  
16 Furthermore, the performance metrics are binary (GMP would either meet the criteria of  
17 the performance metric or they would not) and do not account for gradations of success.  
18 As the name implies, the metrics all center on customer service. Specifically, the Customer  
19 Service Stretch Goals are: (1) non-outage calls answered; (2) outage calls not answered;

---

<sup>10</sup> Exhibit GMP-BO-4. The performance metrics are also included in Exhibit GMP-ER-1 – Multi-Year Regulation Plan Attachment 7. For ease of reference, I will only refer to Exhibit GMP-BO-4.

1 (3) quarterly customer satisfaction rate; (4) annual customer satisfaction rate; and  
2 (5) percentage of customer complaints to Vermont Department of Public Service.<sup>11</sup>

3 **Q38. Are the metrics of Customer Service Stretch Goals appropriate?**

4 A38. I do not see a problem with the topic areas proposed by the Company in the performance  
5 metrics. Customer service is an area well-suited for performance metrics. Nonetheless, I  
6 note that there might be additional customer service metrics that could address customer  
7 service performance, but I defer to the Vermont Department of Public Service due to their  
8 first-hand knowledge of customer complaints.

9 **Q39. Do you agree with the structure of the Customer Service Stretch Goals?**

10 A39. I do not. As I described above, performance metrics should be symmetrical, not based on  
11 basis points, and quadratic (or at least linear) in nature.

12 **Q40. Do you have any comments on the scope of GMP's proposed performance metrics?**

13 A40. Yes. In its *Order re Vermont Utility Regulatory Structure: Challenges and Opportunities*,  
14 the Commission emphasized the importance that any alternative regulation plan must be  
15 designed to further Vermont energy policies, stating:

16 In today's Order we provide guiding principles that are intended to serve as  
17 considerations for any future electric or natural gas utility rate regulation  
18 plans filed pursuant to 30 V.S.A. § 218d. In particular, we note the  
19 importance of any such proposed plan in advancing State energy policy, as  
20 required by Section 218d(4).<sup>12</sup>

21 Section 218d(a)(4) provides that as a condition of approving an alternative regulation plan,  
22 the Commission must first conclude that the plan will:

---

<sup>11</sup> Exhibit GMP-BO-4.

<sup>12</sup> *Vermont Department of Public Service request for workshop on utility rate regulation*, Case No. 17-3142-PET, Order of 7/23/18 at 1.

1 offer incentives for innovations and improved performance *that advance*  
2 *state energy policy such as increasing reliance on Vermont-based*  
3 *renewable energy* and decreasing the extent to which the financial success  
4 of distribution utilities between rate cases is linked to increased sales to end  
5 use customers and may be threatened by decreases in those sales.<sup>13</sup>

6 The reference to increasing reliance on Vermont-based renewable energy is tied to  
7 30 V.S.A. § 8001(a). Section 8001(a) of Title 30 lists Vermont’s renewable energy goals,  
8 the very first of which provides:

9 (a) The General Assembly finds it in the interest of the people of the State  
10 to promote the State energy policy established in section 202a of this title  
11 by:

12 (1) Balancing the benefits, lifetime costs, and rates of the State’s overall  
13 energy portfolio **to ensure that to the greatest extent possible the**  
14 **economic benefits of renewable energy in the State flow to the Vermont**  
15 **economy in general, and to the rate-paying citizens of the State in**  
16 **particular.** (emphasis added).

17 Ms. Powell’s testimony at page 5 identifies the goals of the MYRP and the second MYRP  
18 goal. As she articulates, it is very similar to the above goals. She states in relevant part:

19 As we described during the Commission’s Future of Regulation proceeding,  
20 we believe a well-designed regulation plan should accomplish a number of  
21 connected goals:

22 Second, the plan should encourage the evolution and transformation  
23 of our Vermont energy system into one that is highly distributed and  
24 based increasingly on home-, business-, and community-based  
25 energy solutions, while focusing on the fact that this evolution will  
26 also make grid management more complex, requiring appropriate  
27 investment and management.<sup>14</sup>

28 There is nothing in the GMP MYRP or the performance incentives proposed by the  
29 Company that addresses how GMP will advance the goal of having a highly distributed

---

<sup>13</sup> 30 V.S.A. § 218d(a)(4)(emphasis added).  
<sup>14</sup> Prefiled Testimony of Mary G. Powell at 5.

1 Vermont grid, or the state energy goal that GMP develop an “energy portfolio to ensure  
2 that to the greatest extent possible the economic benefits of local renewable energy in the  
3 State flow to the Vermont economy in general, and to rate-paying citizens of the State in  
4 particular.” There are no performance metrics included in the plan to address these GMP  
5 and statutory goals. Vermont imports the majority of its energy – about 60% from out-of-  
6 -state and out- of- country generation.<sup>15</sup>

7 GMP’s power portfolio planning should be addressed within the framework of the MYRP  
8 because critical and significant procurement decisions could take place over the next three  
9 years. The performance metrics should be structured to incent GMP to make investments  
10 and procurement decisions that advance Vermont policy.

11 **Q41. Do you have any additional concerns?**

12 A41. Yes. The MYRP and performance metrics also are not specifically identified to address  
13 Vermont’s clean energy policy. Vermont has enacted numerous statutes with goals,  
14 policies and standards expected to motivate utility behavior to take actions to meet the  
15 goals, policies and standards. These statutes include 30 V.S.A. § 202a (State energy  
16 policy), 30 V.S.A. § 218c (least-cost integrated planning), and 10 V.S.A. § 578 (greenhouse  
17 gas (“GHG”) emission reduction goals). These statutes are set forth below:

18 **30 V.S.A. § 202a. State energy policy**

19 It is the general policy of the State of Vermont:

---

<sup>15</sup> “Vermont State Profile and Energy Estimates.” U.S. Energy Information Administration, *Independent Statistics & Analysis*. Accessed on December 5, 2018. Available at: <https://www.eia.gov/state/data.php?sid=VT#ConsumptionExpenditures>

1 (1) To assure, to the greatest extent practicable, that Vermont can meet its  
2 energy service needs in a manner that is adequate, reliable, secure, and  
3 sustainable; that assures affordability and encourages the State’s economic  
4 vitality, the efficient use of energy resources, and cost-effective demand-  
5 side management; and that is environmentally sound.

6 (2) To identify and evaluate, on an ongoing basis, resources that will meet  
7 Vermont’s energy service needs in accordance with the principles of least-  
8 cost integrated planning; including efficiency, conservation, and load  
9 management alternatives, wise use of renewable resources, and  
10 environmentally sound energy supply.

11 **30 V.S.A. § 218c. Least-cost integrated planning**

12 (a)(1) A “least-cost integrated plan” for a regulated electric or gas utility is  
13 a plan for meeting the public’s need for energy services, after safety  
14 concerns are addressed, at the lowest present value life cycle cost, including  
15 environmental and economic costs, through a strategy combining  
16 investments and expenditures on energy supply, transmission, and  
17 distribution capacity, transmission and distribution efficiency, and  
18 comprehensive energy efficiency programs. Economic costs shall be  
19 assessed with due regard to:

20 (A) the greenhouse gas inventory developed under the provisions of 10  
21 V.S.A. § 582;

22 (B) the State’s progress in meeting its greenhouse gas reduction goals;

23 (C) the value of the financial risks associated with greenhouse gas emissions  
24 from various power sources; and

25 (D) consistency with section 8001 (renewable energy goals) of this title.

26 **10 V.S.A. § 578. Greenhouse gas reduction goals**

27 (a) General goal of greenhouse gas reduction. It is the goal of the State to  
28 reduce emissions of greenhouse gases from within the geographical  
29 boundaries of the State and those emissions outside the boundaries of the  
30 State that are caused by the use of energy in Vermont in order to make an  
31 appropriate contribution to achieving the regional goals of reducing  
32 emissions of greenhouse gases from the 1990 baseline by:

33 (1) 25 percent by January 1, 2012;

1 (2) 50 percent by January 1, 2028;

2 (3) if practicable using reasonable efforts, 75 percent by January 1, 2050.

3 **Q42. Is the Company’s plan consistent with the aforementioned statutes and**  
4 **requirements?**

5 A42. As noted above, Ms. Powell’s prefiled testimony claims that GMP’s MYRP was designed  
6 to achieve a number of “connected goals,” including “achieving robust carbon reduction  
7 goals laid out by statute.”<sup>16</sup> The general themes on the surface appear to suggest that GMP’s  
8 performance metrics are tied to Vermont’s clean energy goals. However, upon closer  
9 examination, GMP’s proposed Innovation Measurements and Performance Metrics have  
10 no explicit linkage to Vermont’s clean energy or DER goals and policies. In fact, as  
11 illustrated by GMP’s response to REV’s discovery question 34, none of GMP’s  
12 performance metrics were designed to achieve Vermont’s clean energy and climate goals.

13 **REV:GMP.1-34.e**

14 Q: Identify which if any of the performance metrics is intended to  
15 promote the 10 V.S.A. § 580(a) “25 by 25” state air quality goal, which calls  
16 for Vermont to generate by 2025, 25% of the electric energy consumed  
17 within the State through the use of renewable energy sources, particularly  
18 from Vermont’s farms and forests? Explain how the metric advances this  
19 goal, and produce all documents relating to same. If no metric addresses  
20 this goal, explain why not.

21 A: No metric is being specifically recommended to address this goal.

22 **REV:GMP.1-34.f**

23 Q: Identify which if any of the performance metrics is intended to  
24 promote GHG reduction goals in the law (10. V.S.A. § 578 that call for a  
25 50% reduction in emissions from the 1990 level of 8.1 million tons by 2028  
26 and a 75% reduction by 2050. Explain how the metric advances this goal,

---

<sup>16</sup> Prefiled Testimony of Mary G. Powell at 5.

1 and produce all documents supporting same. If no metric addresses this  
2 goal, explain why not.

3 A: No metric is being specifically recommended to address this goal.

4 **REV:GMP.1-34.g**

5 Q: Identify which of the metrics is intended for consistency with  
6 Vermont's Comprehensive Energy Plan for 90% total renewable energy by  
7 2050. Explain how the metric advances the plan goal, and produce all  
8 documents relating to same.

9 A: No metric is being specifically recommended to address this goal.

10 **REV:GMP.1-34.h**

11 Q: In May 2015, Vermont was one of the initial 12 signatories of the  
12 Under 2 MOU, committing to limit emissions to less than 80-95% below  
13 1990 levels by 2050. Explain whether any of the performance metrics  
14 advance this legal commitment and how. Please produce all documents  
15 relating to same. If a metric does not advance this goal, why not?

16 A: No metric is being specifically recommended to address this goal.

17 **Q43. What do you recommend?**

18 A43. GMP should be required to develop specific metrics – applying best practices – to address  
19 DER adoption and carbon emissions reductions consistent with statute and policy goals.

20 **Q44. Do you have any other comments regarding potential features for performance  
21 metrics?**

22 A44. Shared savings mechanisms can reward the utility for reducing expenditures from a  
23 baseline or projection by allowing it to retain some savings as profit while returning the  
24 remaining cost savings to ratepayers. As such, the utility can be rewarded for spending less  
25 money, and customers benefit from overall lower costs. Shared savings mechanisms can  
26 be combined with performance metrics to share benefits between the utility and customers.



1 A reward-only shared-savings performance metric does not appropriately balance the risk  
2 and reward for the utility and the customers. As noted above, in the absence of penalties, a  
3 utility could decide that it will only focus on a few of the metrics because they can achieve  
4 the most financial gain with the least effort, thereby selectively choosing which  
5 performance areas are worth their effort.

6 **C. Green Mountain Power's Proposed Innovation Measurements**

7 **Q45. Please describe the Innovation Measurements.**

8 A45. The Innovation Measurements are to establish baselines of performance over the term of  
9 the plan.<sup>17</sup> The Innovation Measurements can therefore be used to design future  
10 performance metrics. As such, the Innovation Measurements are not actually performance  
11 metrics for the current MYRP. Specifically, the Innovation Measurements are: (1) DER  
12 capacity with shared access; (2) 3<sup>rd</sup> party DERs with shared access; (3) islanding ability;  
13 (4) peak management; and (5) customer relationship automation.

14 **Q46. Are the Innovation Measurements appropriate?**

15 A46. Yes, but they do not go far enough. In order to design performance incentives in the  
16 forthcoming MYRPs, the Company needs to gather baseline information in the current  
17 MYRP. I am concerned that the Innovation Measurements do not go far enough in  
18 gathering information for the forthcoming MYRPs.

---

<sup>17</sup> Prefiled Testimony of Brian Otley at 28.

1 **Q47. What information do you propose the Company gather in the Innovation**  
2 **Measurements?**

3 A47. Notably, there are six areas absent from the Innovation Measurements: (1) pre-  
4 interconnection information; (2) processing of interconnection applications; (3) system  
5 upgrades pursuant to interconnection services agreements; (4) energy mix; (5) emissions;  
6 and (6) electric vehicles. These areas are worthy of additional information gathering for  
7 the benefit of future MYRPs.

8 **Q48. Please describe information gathering relevant to pre-interconnection information.**

9 A48. The information that is available to customers and DG developers prior to filing an  
10 interconnection application is critical to determining the viability of a potential project. The  
11 availability of this information can save time and resources for customers, developers, and  
12 GMP if a preliminary screen of the viability of a potential project yields a result that  
13 alleviates the need to submit an interconnection application. I recommend that GMP start  
14 tracking the frequency that it updates the heat map, and the DG penetration levels of each  
15 substation over time (such as every six months).

16 **Q49. Please describe information gathering relevant to the processing of interconnection**  
17 **applications.**

18 A49. GMP should be closely tracking the interconnection process. Each step in the  
19 interconnection tariff should be tracked separately, starting from the moment that a  
20 customer or developer files an interconnection application. I also note that GMP should  
21 track the details of each interconnection application – including customer type, type of

1 project, and size of project – in order to collect a complete data set for future consideration  
2 in the development of performance metrics around interconnection applications.

3 **Q50. Please describe information gathering relevant to system upgrades pursuant to**  
4 **interconnection services agreements.**

5 A50. For the interconnecting projects that require system upgrades, the Company should track:  
6 (a) interconnection upgrade costs, and (b) the time from customer payment for system  
7 upgrades to the completion of system upgrades. GMP should also include in the data  
8 tracking the original estimate for the required time for system upgrades.

9 **Q51. Please describe information gathering relevant to the Company's energy mix.**

10 A51. In order to better understand the origins of the energy for GMP's customers, the Company  
11 should track, over time, the details of each contract (*a.k.a.*, power purchase agreement) and  
12 other resources over which GMP has direct control. The details should include: (1) fuel  
13 source; (2) location, such as state or province; (3) vintage of the facility; (4) execution date  
14 of contract; (5) length of contract, and (6) the amount of electricity purchased from the  
15 ISO-NE markets.

16 **Q52. Please describe information gathering relevant to emissions.**

17 A52. For emissions, there is currently no proposal for measuring the total emissions associated  
18 with usage in the GMP service territory, or for the emissions reductions as a result of the  
19 deployment of DER. This information is directly related to the energy mix, but there is a  
20 key difference. The energy mix information focuses on contracts, while the emissions  
21 information focuses on total usage. Ultimately, this information could be used in the future  
22 to design performance metrics with the goal of reducing overall emissions in Vermont.

1 **Q53. Please describe information gathering relevant to electric vehicles.**

2 A53. For electric vehicles, there is no measurement of charging stations, electric vehicle miles  
3 traveled in the GMP service territory, or total incremental load and energy that electric  
4 vehicles place on GMP's system. This information could be invaluable in the future as  
5 more and more vehicles use electricity as their fuel source.

6 **D. Conclusion**

7 **Q54. What do you recommend in regard to performance metrics?**

8 A54. I have three recommendations: First, the Customer Service Stretch Goals should be  
9 symmetrical, not based on basis points, and quadratic (or at least linear) in nature. Second,  
10 the Company should be required to develop performance metrics to address DER adoption  
11 and carbon emissions reductions. Third, the list of Innovation Measurements should be  
12 expanded to include the following: (1) pre-interconnection information; (2) processing of  
13 interconnection applications; (3) system upgrades pursuant to interconnection services  
14 agreements; (4) energy mix; (5) emissions; (6) electric vehicles.

15 **V. Earnings Sharing Adjustment Mechanism**

16 **Q55. Please describe the Earnings Sharing Adjustment Mechanism proposed by GMP.**

17 A55. According to GMP witness Edmund Ryan, the Earnings Sharing Adjustment Mechanism  
18 ("ESAM") is:

19 [E]ssentially a mechanism for distributing the risk that GMP's actual ROE  
20 varies significantly from the Commission-approved ROE during the term  
21 of its regulation plan. It does so by sharing some over- or under-recoveries  
22 between GMP and its customers. Utilizing an ESAM ensures that rates will  
23 remain just and reasonable because it prevents GMP from significantly

1 over-earning its allowed return on equity by flowing significant over-  
2 earnings back to customers.<sup>18</sup>

3 The ESAM works by adjusting rates in order to account for any over- or under-recoveries  
4 associated from the approved ROE. Any over- or under-recoveries between 50 and 100  
5 basis points are equally split between the Company and customers. Any over- or under-  
6 recoveries beyond 100 basis points flows to customers.<sup>19</sup>

7 **Q56. Do you agree with the structure of the ESAM?**

8 A56. I do not. In my opinion, the ESAM is unnecessary and is inconsistent with full decoupling.  
9 Full decoupling severs the link between sales and revenue. Furthermore, the ESAM – since  
10 it's indexed to ROE – does not address the capital bias implicit in cost-of-service  
11 regulation.

12 **Q57. Do you have any alternative?**

13 A57. Yes. Just like other states with full decoupling, once the Commission has approved target  
14 revenue for each year of the MYRP, any over- or under-recoveries in comparison to the  
15 approved target revenue can be collected in the following year. This approach is a fully  
16 reconciling revenue decoupling mechanism. Under this approach, there is no risk to the  
17 Company or customers that GMP will over- or under-recover the approved yearly target  
18 revenue.

19 **Q58. What do you recommend?**

20 A58. I recommend that the Commission approve a fully reconciling revenue decoupling  
21 mechanism instead of the ESAM.

---

<sup>18</sup> Prefiled Testimony of Edmund F. Ryan at 14.

<sup>19</sup> Prefiled Testimony of Edmund F. Ryan at 15.

1           **VI.   Net Metering**

2   **Q59. Do you have any concerns about the characterization of net metering by the**  
3           **Company?**

4   A59. I do. Although the testimony of REV in this case goes into much greater depth on this  
5           subject, I have a few thoughts. In Ms. Powell’s testimony there are a lot of references to  
6           the costs of net metering, but never any discussion of the benefits of net metering. As the  
7           REV testimony points out, and based upon the sworn testimony put forth by the Vermont  
8           Department of Public Service in the 2018 GMP rate case, over the past 5 years when net-  
9           metering in Vermont saw significant growth, GMP’s power costs decreased by over \$33  
10          million.<sup>20</sup> This fact alone undercuts claims that net-metering is driving up GMP electric  
11          rates. In the 2019 Base Rate Case, GMP reported that “total net-metered production (the  
12          vast majority of which is solar PV)” was 125,000 MWh for the test year, compared to its  
13          total load of 4,400,000 MWh.<sup>21</sup> This represents only 3% of the total generation portfolio.  
14          Even if net metering increased 60%, to 207,000 MWH, during the 2019 rate year, as Mr.  
15          Smith’s testimony in the Base Rate Case predicts, that would still only amount to 4% of  
16          the power supply portfolio. Given that overall power costs decreased by \$33 million over  
17          the last five years, and given the small fraction that net meter generation represents in terms  
18          of GMP’s total electric load, it is clear that net-metering is not a significant driver of  
19          customer electric rates.

---

<sup>20</sup> Case No. 18-0974-TF, GMP Rate Case, PSD Direct Testimony of Brian E. Winn, August 10, 2018, at 11-12.

<sup>21</sup> Case No. 18-0974-TF, GMP Rate Case, GMP Direct Testimony of Douglas Smith, April 13, 2018, at 7, 18.

1 If the focus of any investment was purely the cost without any consideration of the benefits,  
2 then no investments would ever be made by the Company or any other party. The obvious  
3 difference between net metering facilities and GMP investments is the owner. Net-  
4 metering customers self-generate clean, renewable power to meet their own electrical  
5 needs instead of buying electricity from GMP. GMP's "loss" of electric sales to these  
6 customers is not a "cost", but a reflection of customer choice. Customers who invest in  
7 net-metering bear the capital cost of the generation investment and also must pay for the  
8 full cost of the interconnection.

9 **Q60. Do you have any additional thoughts on the Company's characterization of net**  
10 **metering?**

11 A60. I do. I think the context of any discussions of net metering is important. Specifically, over  
12 the past several years the Commission has taken steps to adjust the structure of net  
13 metering. As a result of significant changes to the Vermont net meter program in 2017,  
14 new net metering projects, particularly larger projects greater than 150 kW, are now  
15 compensated at a significantly lower rate than previous net metering facilities.<sup>22</sup> As a  
16 result, according to the Vermont Clean Energy Development Fund ("CEDF") 2018  
17 Vermont Clean Energy Industry Report, "[b]etween 2017 and 2018, the solar industry in  
18 Vermont shed roughly 215 jobs, or nine percent of the state's solar workforce. At the same  
19 time, solar installations across the state declined by about 9 percent."<sup>23</sup> The CEDF  
20 concluded that "[t]hese shifts follow significant policy reforms to the state's net metering

---

<sup>22</sup> Exhibit REV- Joint-10.

<sup>23</sup> Exhibit REV-Joint-10 at 7.

1 program, which made the siting of new renewable energy projects—especially larger  
2 installations—more difficult, leading to an almost 20 percent decline in applications.”<sup>24</sup> As  
3 such, the costs of net metering on a per kilowatt-hour basis will decrease over time. Using  
4 the historical costs of net metering as an illustration of increasing costs is akin to using the  
5 historical costs of the distribution system as a demonstration of increasing costs. Any  
6 previous investments must take into account the situation when the investments were made.

7 **Q61. Do you have any final thoughts on net metering?**

8 A61. I think net metering is very consistent with the goals of the MYRP enumerated by Ms.  
9 Powell.<sup>25</sup> I also believe the future of the energy system is “highly distributed and based  
10 increasingly on home-, business, and community-based energy solutions....”<sup>26</sup> I also  
11 believe that customer investments in DER provide extensive benefits to all ratepayers, not  
12 just themselves. Ultimately, net metering is one of the important tools to enable customers  
13 to become active participants in the energy system of the future. This is particularly  
14 important in a vertically integrated state like Vermont, where customers have no other  
15 choice but to be served by the monopoly utility that has the exclusive franchise to sell  
16 electricity at retail to customers.

17 **VII. Conclusion and Recommendations**

18 **Q62. Please summarize your recommendations.**

19 A62. After review of the MYRP and the Company’s testimony, REV recommends the  
20 Commission require the following: (1) target earnings for each year of the MYRP that

---

<sup>24</sup> Exhibit REV-Joint-10 at 3.

<sup>25</sup> Prefiled Testimony of Mary G. Powell at 5-6.

<sup>26</sup> Prefiled Testimony of Mary G. Powell at 5.



1 include the target performance for performance incentives; (2) performance incentives that  
2 have a known value and are not based on ROE adjustments; (3) Customer Service Stretch  
3 Goals that are symmetrical, not based on basis points, and quadratic (or at least linear);  
4 (4) development of performance metrics to address DER adoption and carbon emissions  
5 reductions; (5) add the following Innovation Measurements (a) pre-interconnection  
6 information, (b) processing of interconnection applications, (c) system upgrades pursuant  
7 to interconnection services agreements, (d) energy mix, (e) emissions, and (f) electric  
8 vehicles; and (6) a fully reconciling revenue decoupling mechanism instead of the Earnings  
9 Sharing Adjustment Mechanism.

10 **Q63. q. Does this conclude your testimony?**

11 A63. A. Yes, it does.

12  
13  
14

7483647\_2:10768-00005